

## SERVICE AND REPAIR INFORMATION

### Model: D24FP

#### Repair and spare parts

The following spare parts are available for this product:

- Panel
- PCB
- Remote control
- Screws
- External power supply

Spare parts can be ordered by contacting:

**info@voxicon.se**

External power supplies and remote controls are available for **at least 7 years after the last unit of this model is placed on the market**, in accordance with EU Ecodesign Regulation (EU) 2019/2021.

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#### Disassembly information

Step 1 – Remove the stand (standard screwdriver)

Step 2 – Remove the back cover (standard screwdriver)

Step 3 – Access the panel, mainboard and power board

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#### Important information

Opening the product may void the warranty if the warranty is still valid.

The product should only be opened by trained personnel. Improper handling may result in damage to the device or personal injury.